



Illinois American Water to Conduct Fire Hydrant Flushing and Treatment Change

Beginning April 15, 2018 and lasting for about four weeks, Illinois American Water's Peoria District will conduct an annual maintenance program that includes a temporary treatment change to "free chlorine" as well as fire hydrant and water main flushing. This program helps to ensure continued delivery of high-quality water service to homes and businesses.

During this time Illinois American Water will switch to a form of chlorine known as "free chlorine," which does not contain ammonia. This stronger disinfectant is typically used when flushing water mains. Chlorine is commonly used in public water systems as a disinfectant and is monitored closely by our water quality professionals.

Institutions with additional water purification filters for special needs, for instance Hospitals and Dialysis Centers, have been contacted about this work and are aware of the treatment change. Anyone with questions about home health care equipment should reach out to their healthcare provider.

During the temporary treatment change, customers may experience a more noticeable chlorine taste or odor in their water. There is no reason for concern. This is due to the switch in chlorine types. Annual fire hydrant inspection and water main flushing will also be taking place to ensure continued water quality and fire hydrant operation for public safety.

When Illinois American Water crews are working, customers may experience a temporary drop in water pressure or draw some discolored water for a short period of time. If discolored water occurs, it is recommended that customers let their cold water run to clear before using it again and refrain from doing laundry during that time. The maintenance program may temporarily affect customers in Peoria, Bartonville, West Peoria, Rome and surrounding areas, as well as, sale-for-resale (wholesale) communities, *ie. HANNA CITY*

For additional information, customers can visit www.illinoisamwater.com or contact Illinois American Water's customer service center at 1-800-422-2782.